

Immunisation.

Adult and childhood immunisations are available at the clinic. Visits will be bulk billed if immunisation only is required.

Services Provided

- General family practice medical consultations
- Minor procedures
- Men's health
- Women's health
- Asthma education and spirometry
- Diabetes education
- Aviation medical examination
- Skin checks
- Health heart checks and ECG
- Pre school children's health checks

Medicare Cards & Concession Cards

Please bring your current Medicare Card and concession cards with you each time you visit.

After Hours.

When the clinic is closed the phone will be diverted to the practice mobile which is taken by Dr Kundu after hours. If he can't take your call, a message will advise how to seek assistance.

If you need emergency assistance after hours, please ring 000. Otherwise ring the clinic number, 83903002 at all times

Suggestions

We will always welcome both positive and negative feedback. Improvement in service can only be achieved if we know what you think of us. We like to hear about what we do well and what we could do better. Please direct complaints in writing to Dr Indranil Kundu or Robyn and compliments to anyone.

If you ever have a serious complaint about the practice and wish to address it externally, please contact::

Health and Community Services Complaints

0882268666

Other Services

Physiotherapist.

Angelica Mesisca provides physiotherapy services.

Podiatrist

Podiatry services are provided by Kate Dansie

Counsellor

Jane Pool provides counselling services on a weekly basis.

Dietitian

Sarah Pinn consults on a weekly basis

Abbott Pathology Collection Centre

Abbott Pathology have a collection centre with us on Monday, Tuesday, Thursday and Saturday mornings. This service is not just for our patients but for anyone who has an Abbott Pathology request form.

For further information about these services and appointments, please speak to reception staff.

Uraidla Family Practice

Patient Information



Dr Indranil Kundu
MB ChB, DFFP (Lond), FRACGP
D.A.M.E

Dr Peter Schultz
MB.BS, Dip Obst.RCOG; FRACGP

Dr Timothy Simpson
MB.BS. Dip Obs.

Dr Cynthia Say
MB.BS

Dr Collette Richards
MB.BS

1163 Greenhill Road
Uraidla SA 5142
Tel: 83903002
All Hours

We look forward to caring for you when you need us and assisting in the maintenance of your good health.

The Doctors.

Dr Indrani Kundu. Indranil is the owner of the practice. In 2013 he moved from the UK where he had been a partner in a practice in East Berkshire. He now lives locally. He purchased this practice in 2018 and is continuing to improve the services provided. As well as Family Medicine, he is a Designated Aviation Medical Examiner with CASSA Australia and has a Diploma in Family Planning.

Dr Peter Schultz Peter was the former owner of the practice but has decided it is time to slow down a little. Peter worked for many years as a family G.P. in Adelaide. He also spent time with the aero medical service in the Northern Territory and has always been involved in GP education. As well as his work here, Peter relieves in rural and remote areas. He is a very experienced family GP with a focus on emergency medicine in his work away from the Uraidla practice.

Dr Tim Simpson Tim worked as a solo rural GP for many years in Burra where he looked after the community and the hospital. He moved to the hills and we were lucky enough to gain his experience in family medicine and emergency medicine. Tim spends some of his time away from the clinic assisting specialists in the operating theatre.

Dr Cynthia Say Cynthia studied medicine in Adelaide and did her post graduate Registrar training in Alice Springs. She is as a wonderful doctor with a wealth of life experience, having been a registered nurse before studying medicine. Her interests cover the whole scope of family medicine. We are very lucky to have her.

Dr Collette Richards Collette completed her registrar training with us some years ago. She is also an Officer in the Dept of Defence. This role takes her to all different parts of the world and has given her a vast range of medical experiences. She has a special interest in paediatrics and womens' health

All doctors are Vocationally Registered and as such are committed to ongoing education.

Robyn is the practice manager. She has a diploma in practice management. She is a past president of the S. A. Branch of the Australian Association of Practice Managers.

Marlene, Tanya, Jess, Dianne and Dee are our very friendly and capable receptionists.

Jacquie, Sue and Hayley are our practice nurses.

We have a very happy work environment and we hope that spills over the front counter. We value our staff as we do our patients.

We expect that there will mutual respect at all times

Consulting Hours

Consulting hours are extended to accommodate all life styles. Appointments are 15 minutes. If you require a full check up, a cervical screening or if you have multiple or complex problems, please request a double (1/2 hour) appointment. We are then able to avoid a crowded waiting room and long waiting times.

Emergencies will always be seen immediately.

Opening Hours:

Monday to Thursday : 8.00am to late

Fridays : 8.00am to 6.00pm

Saturdays : 8.00am to Noon.

Practice Policies

The following policies of the clinic are set by the doctors. Your understanding of them and cooperation will make for a smooth running practice for all

Fees

Concession Care Card holders are bulk billed as are all children under 16 years of age

Private patients are expected to pay on the day of the visit. We accept credit card and EFTPOS to facilitate this. Our Medicare Tyro facility permits instant refund, providing you have an account with a savings or cheque facility. A list of commonly used fees is available at the front desk.

Recalls

We offer our patients a recall service, which enables us to remind you of visits for a variety of problems or routine investigations eg pap smears or cholesterol checks. If you do not wish to be included in this system or if you have a specific recall request, please let the doctor know.

Confidentiality

All records and information collected in the practice are treated as strictly confidential. The patient's written consent will be required for transfer of information. A separate privacy information policy is available at reception and on the waiting room notice board.

Infection Control

All instruments used in the clinic are either disposable or cleaned and sterilised according to the RACGP guidelines. Only disposable needles and syringes are used.

Practice Contact and Telephone Calls

The doctors will accept calls if they are not with a patient. During consultations, staff will take a message for the doctor to return your call. Urgent calls and calls from other health care providers will always be put straight through. We do not accept email contact because of lack of encryption and privacy.

Prescriptions and Referrals

Our doctors are serious about patient care and safety. Because there is increasing concern about medication interaction and medico legal issues, the doctors will not routinely issue repeat prescriptions and referrals without an associated consultation. When seeing your doctor, make sure you discuss all your medications with him or her and ensure that you have enough prescriptions to see you through to your next visit. Brief repeat prescription only visits may be bulk billed at the doctor's discretion.

If the doctor does decide to issue a repeat prescription or referral over the counter a \$10 fee may apply.

Home Visits

Home visits will be provided if necessary. However, please bear in mind that facilities at the clinic are more appropriate for examination and diagnosis. If you require a home visit please ring the surgery in the morning so that it can be put into the schedule