

Newsletter



Uraidla Family Practice
1163 Greenhill Road Uraidla SA 5142
Phone 83903002



August 2020 News

COVID Update

As a practice we are keeping a close eye on what is happening in our neighbouring eastern states and monitoring any changes in directives from SA Health. We are encouraging face to face consults with several restrictions in place.

-Please call from the car park when you arrive so we can maintain social distancing in our waiting room - you would have noticed fewer chairs are available to aid this we would like to only have two people in the waiting room at a time where practical.

-Please let our reception staff know if you are suffering symptoms of respiratory infection:

Cough

Sore throat

Shortness of breath

Runny nose

OR

Acute loss of sense of smell or altered sense of taste

Fever

Please advise our reception staff prior to entering the practice if you have travelled from interstate in the last 14 days or had close contact with a COVID-19 confirmed case.

Please do not be offended by our COVID questions!

We just want to keep our patients, staff and wider community safe.

Our Practice strongly encourages the use of the COVIDSafe app.

Bone Density Screening



We are having the Bone Bus (bone density screening bus) here this month on August 31st and September 1.

If you are 70 or over, have not previously had a bone density scan or not in the last 2 years you should have received a letter advising you to make an appointment with your GP to discuss your eligibility.

If at this appointment it is determined that you are eligible for a scan your GP will write a referral. The scan will be done with NO OUT OF POCKET COST. Results of lowered bone density or osteoporosis are problems that can be treated.

Communication

In the near future we are planning to introduce SMS reminders for upcoming appointments. This will help our patients in several ways, as a reminder but also as a prompt to cancel an appointment that is no longer required or that no longer works for you which will enable the appointment to be used by someone who does need it.

With this in mind please ensure your contact details are up to date in our system.

We all know how important good communication is!



Welcome

Uraidla Family Practice would like to welcome a new nurse to our team, Sally. Sally will work along side current Practice Nurses Jacquie, Hayley and Sue helping to deliver the same quality care and education our patients have grown accustomed to receiving.

Sally brings with her a wealth of experience in a wide range of health care settings in both South Australia and interstate and is pleased to have settled back into Adelaide Hills living with her family.

After Hours

As a regular patient you would know that Uraidla Family Practice is a unique practice in many ways, from the wood fire in the waiting room to our picturesque setting amongst orchards and rolling hills. And as far as the service provided to our patient community, did you know that:

If you call the practice when it is closed your call will be diverted to one of your Uraidla doctors?

In this situation we ask, where possible, that you don't call from a private number where your number is unidentifiable; the reason for this is that if the doctor is on another call when you phone they won't be able to return your call to provide the care or advice needed.

Physiotherapy and Podiatry News

Uraidla Physiotherapy has welcomed to the team Riccardo Barrientos a qualified massage therapist. Ricky is currently taking bookings on Saturday mornings so please speak with Angelica at your appointment or call the practice to book an appointment time.

Kate and Angelica wish to advise their clients of the following fee changes for podiatry and physiotherapy which came into effect from 1st July 2020.

Podiatry

Initial Consultation: \$90

Standard Consultation: \$75

Home visit: \$90 within 5km radius (travel fee may apply for distance greater than 5km).

Medicare EPC Consultation: Standard: \$10 gap, Pensioners: no gap

Physiotherapy

Initial Consultation: \$90

Standard Consultation: \$75

Home visit: \$90 within 5km radius (travel fee may apply for distance greater than 5km).

Medicare EPC Consultation: Standard: \$10 gap, Pensioners: no gap

